

January 2017

Important Note

Dear GeneRead™ Link customer,

We have identified some restrictions that apply to the GeneRead Link software version 1.2.0.

During **Clonal Amplification** it may happen, that the GeneRead QIAcube® sends a correct report of a run to GeneRead Link, but afterwards tries to send this report again. The new report is then not accepted by GeneRead Link and leads to an error message on the GeneRead QIAcube. In this case you should check the connection between GeneRead Link and GeneRead QIAcube, and then check if the report is already visible in GeneRead Link. If the report is already visible, click "Delete" in the error message dialog "Could not upload" on GeneRead QIAcube. Other pending run reports will then be uploaded automatically within the next 5 minutes.

If you are using Internet Explorer® and have many samples queued for approval in **Target Enrichment**, the performance of your browser might be slow. If this happens to you, use Mozilla Firefox® or Google Chrome™ as alternative browser.

The instructions displayed in GeneRead Link v1.2.0 are aligned to those in the current GeneReader™ workflow and associated kit handbooks. In the case of future updates to the associated product literature, please check whether the procedures proposed by GeneRead Link still apply. In case of discrepancy, follow the procedures outlined in the respective instrument or kit handbook.

If you have further questions, please contact QIAGEN Technical Services (see the back cover of our handbooks or visit www.qiagen.com for contact information).

Best regards,

Your GeneRead Link team

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