Important Note

Updating QIAcuity® Software Suite 1.1.3 and Control Software 0.5.2.18 to QIAcuity Software 2.0

Dear valued customer,

This important note describes the protocol for the update of the QIAcuity Software Suite 1.1.3 to 2.0.20 and Control Software 0.5.2.18 to 2.0.0.144. We highly recommend to upgrade both software.

Note: The Software Suite 1.1.3 cannot be updated directly to version 2.0.20 but has to be updated to version 1.2.18 first.

Updating QIAcuity Software Suite 1.1.3 to 1.2.18

1. Import all plates from QIAcuity Software Suite 1.1.3 and ensure they are visible in the plate overview.

   Note: Plates from the QIAcuity Software Suite 1.1.3 need to be updated together with the software suite update. Plates created with the QIAcuity Software Suite 1.1.3 cannot be imported into the QIAcuity Software Suite 1.2.18, separately.

2. **Important**: ensure that direct connection or a connection via network is already established and that the instrument and the PC running the QIAcuity Software Suite 1.1.3 are connected.

3. Update the QIAcuity Software Suite 1.1.3 to 1.2.18 according to instructions given in the user manual (page 38 of the *QIAcuity User Manual*, March 2021).

Updating QIAcuity Software Suite 1.2.18 to 2.0.20

1. **Optional**: In order to prevent any data loss resulting from an update failure, we recommend the following steps:

    1a. Archive all plates in the QIAcuity Software Suite 1.2 (page 197 of the *QIAcuity User Manual*, March 2021). Archiving of plates has to be done manually. Alternatively, use the auto-archiving functionality overnight.

    - In the QIAcuity Software Suite, go to the Configuration/Archive tab and add an archive.

    - Set Plate archiving to **Automatic** and set **Archive Plate older than 1 Day**. Press **Save** and let the archive run overnight.

    1b. Detach the archive (in the QIAcuity Software Suite, go to the Configuration/Archive tab) and physically remove the external disk.

2. Update the QIAcuity Software Suite 1.2.18 to 2.0.20 according to instructions given in the *QIAcuity User Manual*, October 2021 (page 39).
   Note: Once installation is finished, the Suite server page can be accessed via browser

3. **Optional**: Attach the archive physically and set up the archive in the Suite Software under the Configuration/Archive tab, as described in the *QIAcuity User Manual*, October 2021, page 242. Restore plates from the archive if plate data need to be viewed or edited.

4. It is recommended to download the latest Volume Precision Factor (VPF) from the QIAcuity homepage and upload the VPF to the QIAcuite Software Suite 2.0.

Updating QIAcuity Control Software 0.5.2.18 to 2.0.0.144

1. Updating QIAcuity Control Software 0.5.2.18 to 2.0.0.144. Prepare the USB stick with the updater CSW 2.0.0.144 and update the instrument to QIAcuity Control Software 2.0.0.144 according to instructions in the *QIAcuity User Manual*, October 2021 (page 67).

2. After the final restart of the instrument, the network icon and the Software Suite icon should be green and you may login with the admin credentials previously defined in the QIAcuity Software Suite.

   If the Software Suite is not yet connected, login in with the SetupUser credentials.

   2a. Check your Software Suite settings. If all settings are done properly, press **Test Connection.**

   2b. Once the Software Suite is detected, a pop-up will state that a new Software Suite was detected and a restart is needed.

   2c. Restart the instrument.

   2d. After restarting the instrument, the connection between to the Software Suite is established and you may login with the admin credentials previously defined in the QIAcuity Software Suite.

Please don't hesitate to contact us in case of any question.

Best regards,

Your QIAGEN team