

DML 3000 User Manual



For use with the *digene*[®] Hybrid Capture[®] 2 DNA tests



5000-00031



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U.S. Patent No. 6,335,997

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Contents

1	Introduction	1-1
1.1	About this manual	1-1
1.2	General information	1-1
1.2.1	Technical assistance	1-1
1.2.2	Policy statement	1-1
1.3	Intended use of the instrument	1-1
1.3.1	Requirements for instrument users	1-2
2	Safety 2-1	
2.1	Proper use	2-1
2.2	Electrical safety	2-3
2.3	Environment	2-3
2.4	Waste disposal	2-3
2.5	Biological safety	2-4
2.6	Chemical safety	2-4
2.7	Mechanical hazards	2-4
2.8	Symbols on the instrument	2-5
2.9	Additional symbols used in this user manual	2-6
3	Functional Description	3-1
3.1	LED status lights	3-3
3.2	Access door	3-4
3.3	Gas actuator lift arm	3-5
3.4	Optical sensor	3-6
3.5	Optical head	3-7
3.6	Plate carrier	3-8
3.7	Plate mask	3-9
3.8	Plate mask release latch	3-10
3.9	Microplate locator	3-10
3.10	Detector	3-12
3.10.1	Background signal	3-12
3.10.2	Efficiency	3-12
3.10.3	Sensitivity	3-12
3.10.4	Dynamic range	3-12
3.10.5	Linearity	3-13
3.10.6	Spectral response	3-13

Contents

3.10.7	Understanding cross-talk	3-13
3.11	Transport locks	3-13
3.12	Power connection port and power switch	3-16
3.13	Power cord	3-17
3.14	Power adapter	3-18
3.15	USB-to-Serial converter	3-18
4	Unpacking Procedures	4-1
5	Installation	5-1
5.1	Connecting the components	5-1
6	General Operation	6-1
6.1	Moving the transport locks to the home position	6-1
6.2	Placing a microplate in the DML 3000	6-2
6.3	Securing the DML 3000 using the transport locks	6-4
6.4	Transporting the DML 3000	6-5
7	Maintenance	7-1
7.1	Cleaning the DML 3000	7-1
7.1.1	Cleaning the exterior of the DML 3000	7-1
7.1.2	Cleaning the interior of the DML 3000	7-1
7.2	Decontaminating the DML 3000	7-9
8	Troubleshooting	8-1
8.1	DML 3000 is not responding	8-1
8.2	“Communications Failed” message	8-1
8.3	“Door is Open” message	8-2
8.4	“Erratic Results” message	8-2
8.5	Rattling noise or “Mechanical Failure” message	8-2
8.6	Grinding noise or “Mechanical Failure” message	8-2
8.7	“Background too high, measurement cancelled” message	8-2
Appendix A	Technical Data	A-1
Appendix B	DML 3000 Maintenance Log	B-1
Appendix C	Waste Electrical and Electronic Equipment (WEEE)	C-1

Appendix D FCC Declaration

D-1

Index

Index-1

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1 Introduction

Thank you for choosing the *digene* Microplate Luminometer (DML) 3000. We are confident it will become an integral part of your laboratory.

Before using the instrument, it is essential that you read this user manual carefully and pay particular attention to the safety information. The instructions and safety information in the user manual must be followed to ensure safe operation of the instrument and to maintain the instrument in a safe condition.

1.1 About this manual

This user manual provides instructions on using the DML 3000 to measure and analyze specimens in conjunction with the *digene* HC2 System Software. Use this user manual along with the other user manuals provided as part of the *digene* HC2 System Suite.

1.2 General information

1.2.1 Technical assistance

At QIAGEN we pride ourselves on the quality and availability of our technical support. If you have any questions or experience any difficulties regarding the instrument or QIAGEN products in general, do not hesitate to contact us.

QIAGEN customers are a valuable source of information regarding our products. We encourage you to contact us if you have any suggestions or feedback concerning our products.

For technical assistance and more information, contact QIAGEN Technical Services or a local distributor (see back cover).

1.2.2 Policy statement

It is the policy of QIAGEN to improve products as new techniques and components become available. QIAGEN reserves the right to change specifications at any time. In an effort to produce useful and appropriate documentation, we appreciate your comments on this user manual. Please contact QIAGEN Technical Services.

1.3 Intended use of the instrument

The DML 3000 is intended to measure light that is emitted as a result of a chemiluminescent reaction. Assay results obtained using chemiluminescence technology in a 96-well microplates are calculated and interpreted according to assay validation parameters.


1.3.1 Requirements for instrument users


The table below shows the level of training and experience required for transportation, installation, use, maintenance, and servicing of the instrument.

Task	Personnel	Training and experience
Transportation	Approved carrier	Appropriately trained, experienced, and approved by QIAGEN
Installation	Laboratory technicians or equivalent	Appropriately trained, experienced, and familiar with the use of computers and automation in general
Routine use	Laboratory technicians or equivalent	Appropriately trained, experienced, and familiar with the use of computers and automation in general
Maintenance	Laboratory technicians or equivalent	Appropriately trained, experienced, and familiar with the use of computers and automation in general
Service	QIAGEN Field Service employees or personnel trained by QIAGEN	Trained, certified, and authorized by QIAGEN

2 Safety

This manual contains information about warnings and cautions that the user must follow to safely operate the instrument and to maintain the instrument in a safe condition.

<p>WARNING</p> 	<p>The term WARNING is used to inform you about situations that could result in personal injury to you or other persons.</p> <p>Details about these circumstances are given in a box like this one.</p>
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<p>CAUTION</p> 	<p>The term CAUTION is used to inform you about situations that could result in damage to the instrument or other equipment.</p> <p>Details about these circumstances are given in a box like this one.</p>
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Before using the instrument, it is essential to read this user manual carefully and to pay particular attention to any instructions it contains concerning hazards that may arise from the use of the instrument.








Note: Operators of this instrument must be trained in both general laboratory safety practices and the safety requirements specific to the instrument. If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

The instructions given in this user manual are intended to supplement, not supersede, the normal safety requirements prevailing in the user's country.

2.1 Proper use

Maintain the instrument in good working order. If the instrument has been under adverse conditions such as fire, flood, earthquake, etc., contact QIAGEN Technical Services.

<p>WARNING/ CAUTION</p> 	<p>Risk of personal injury and material damage.</p> <p>Improper use of the DML 3000 may cause personal injuries to the user or damage to the instrument.</p> <p>The DML 3000 must only be operated by qualified personnel who have been appropriately trained.</p>
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<p>WARNING</p> 	<p>Risk of inaccurate test results</p> <p>The access door must be completely closed during microplate measurement to prevent ambient light from entering the DML 3000.</p> <p>Ambient light could impact test results.</p>
<p>WARNING</p> 	<p>Risk of personal injury</p> <p>Before lifting the DML 3000, position yourself at the back of the DML 3000. The weight distribution of the DML 3000 is heavier at the back than at the front.</p> <p>To prevent injury, bend your knees and lift the DML 3000 slowly to compensate for this weight difference.</p>
<p>WARNING</p> 	<p>Risk of inaccurate test results</p> <p>Failure to properly maintain the DML 3000 may cause high background, a mechanical error, and/or irretrievable data loss. Make sure to perform the required maintenance procedures.</p>
<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>Insert the microplate in the DML 3000 so there is no interference from the microplate locator. If necessary, lift the plate mask 90 degrees to make sure there is no interference.</p>
<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>If the internal components of the DML 3000 are not secured, severe damage to the DML 3000 will result and the warranty will be voided.</p>
<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>Do not use solvents or abrasive cleaners to clean the DML 3000.</p>
<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>Do not touch the bottom surface of the optical head while removing the mask.</p>

2.2 Electrical safety


Basic electrical hazard awareness is essential for the safe operation of any system. Elements of electrical safety include, but are not limited to, the following:

- Periodically inspect electrical cables in and on the instrument for signs of wear and damage.
- Do not disconnect any electrical connection while the instrument is powered ON.
- Only qualified personnel should perform electrical servicing.
- Use only the provided power cords and electrical accessories to protect against electric shock.
- Only connect the power cords to a properly grounded power source.
- Do not touch any switches or power source with wet hands.
- Power OFF the instrument before disconnecting the alternating current (AC) power cord.
- Power OFF and unplug the instrument prior to cleaning up any liquid spills.
- Replace all access covers before operating the instrument.

Refer to digene *HC2 System Software User Manual* for other warnings and precautions related to operating the DML 3000.

For best performance of the DML 3000, plug the DML 3000 into a surge protector or uninterruptible power supply (UPS) before plugging it into a grounded power source.

2.3 Environment


<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>In greater than 80% high-humidity environments, the DML 3000 must be powered ON at all times to prevent the buildup of internal condensation.</p>
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2.4 Waste disposal


Wastes may contain certain hazardous chemicals or contagious/biohazardous materials and must be collected and disposed of properly in accordance with all national and local health and safety regulations and laws.

For disposal of Waste Electrical and Electronic Equipment (WEEE), see "Appendix C" page C-1.


2.5 Biological safety


<p>WARNING</p> 	<p>Samples could contain infectious agents</p> <p>Some samples used with this instrument may contain infectious agents. Handle such samples carefully and in accordance with the required safety regulations.</p> <p>Always wear a suitable lab coat, disposable gloves, and protective goggles.</p> <p>The responsible body, such as the laboratory manager, must take the necessary precautions to make sure that the surrounding workplace is safe and that the instrument operators are suitably trained and not exposed to hazardous levels of infectious agents as defined in the applicable safety data sheets (SDSs), Occupational Safety and Health Administration (OSHA), American Conference of Government Industrial Hygienists (ACGIH), or Control of Substances Hazardous to Health (COSHH) documents.</p>
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2.6 Chemical safety









<p>WARNING</p> 	<p>Hazardous substances</p> <p>The products used with this instrument contain hazardous substances.</p> <p>When working with chemicals, always wear a suitable lab coat, disposable gloves, and protective goggles. For more information, please consult the appropriate SDSs. These are available online in PDF format at www.qiagen.com/safety, where users can find, view, and print the SDS for each QIAGEN kit and kit component. For further information, see the instructions for use provided with the kit.</p> <p>Vent for fumes and dispose of wastes in accordance with all national and local health and safety regulations and laws.</p>
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2.7 Mechanical hazards

<p>WARNING</p> 	<p>Risk of personal injury</p> <p>Keep hands free of moving parts. Do not reach into the DML 3000 while it is operating.</p>
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<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>If the DML 3000 is powered ON, the optical head must remain in the home position while the access door is open.</p> <p>Attempting to move the optical head when the DML 3000 is powered ON exposes the optical head to ambient light. Ambient light will damage the optical head.</p>
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2.8 Symbols on the instrument

Symbol	Location	Description
	Inside the instrument above the plate carrier	Warning or caution sign
	Inside the instrument above the plate carrier	Biohazard—the instrument may be contaminated with biohazardous material and must be handled with gloves
	Type plate on the back of the instrument	CE mark for Europe
	Type plate on the back of the instrument	The IVD Marking indicates that this instrument meets the requirements of the European Directive relating to In Vitro Diagnostic Medical Devices (98/79/EC).
	Type plate on the back of the instrument	Mark that indicates the instrument complies with applicable standards for electrical safety of laboratory equipment
	Type plate on the back of the instrument	Mark of the United States Federal Communications Commission (FCC)
	Type plate on the back of the instrument	C-Tick mark for Australia (supplier identification N17965)
	Type plate on the back of the instrument	RoHS mark for China that indicates the restriction of the use of certain hazardous substances in electrical and electronic equipment

Symbol	Location	Description
	Type plate on the back of the instrument	Waste Electrical and Electronic Equipment (WEEE)
SN	Type plate on the back of the instrument	Serial number
	Type plate on the back of the instrument	Legal manufacturer
	On the back of the instrument	Consult instructions for use

2.9 Additional symbols used in this user manual

Symbol	Description
	Catalog number
	Authorized representative in the European Community

3 Functional Description

The DML 3000 is highly sensitive with a broad dynamic range. It features a low background photon-counting PMT and measures light in the visible spectrum (350–650 nm).

Microplates are loaded at the front of the DML 3000. The individual microplate wells are sequentially moved beneath the opening of the detector and then individually measured. A step motor moves the microplate in the Y-direction to present the microplate wells to the detector. A separate stepper motor moves in the X-direction over the microplate.

An internal microprocessor is used to control the basic functions and communications with the HC2 System PC via a standard RS-232 serial port.

The performance specifications of the DML 3000 are in the following table.

Performance measure	Specification
Spectral sensitivity range	350–650 nm
Dynamic range	10 to 5×10^6 RLU
Cross-talk	Less than 4.0×10^{-5} RLU

The most important physical parameters for measuring a microplate are:

- Reflectivity of the light spectrum measured at the detector
- Absorbency of the light between adjacent microplate wells
- Homogeneity and reproducibility of the parameters of the detector
- Physical dimensions and properties, such as the flatness of the surface
- Accuracy and reproducibility of all physical dimensions

The following is the front view of the DML 3000:



3.1 LED status lights

There are three light-emitting diode (LED) status lights on the front panel of the DML 3000: red, yellow, and green. All three lights illuminate briefly after powering ON the DML 3000.

The red LED status light indicates the DML 3000 is not operational. The yellow LED status light remains lit, unless the DML 3000 is performing a function as directed by the software. The green LED status light indicates the DML 3000 is powered ON.

View of the LED status lights:



1 Red LED status light

3 Green LED status light

2 Yellow LED status light

3.2 Access door

The access door is on the top of the DML 3000. It allows access to the plate mask and plate carrier. To open the door, lift the lower front edge.

Example of opening the access door:



1 Access door

3.3 Gas actuator lift arm

The gas actuator lift arm supports the access door when it is opened and allows the access door to close evenly and smoothly.

View of the gas actuator lift arm:



1 Gas actuator lift arm

3.4 Optical sensor

An optical sensor in the front-center of the DML 3000 measures if the door is open or closed.

View of the access door opened with the optical sensor in view:



1 Optical sensor

2 Flag

If the access door is not completely closed, the optical sensor does not detect the flag and the *digene* HC2 System Software reports an open door error.

A close-up view of the optical sensor:



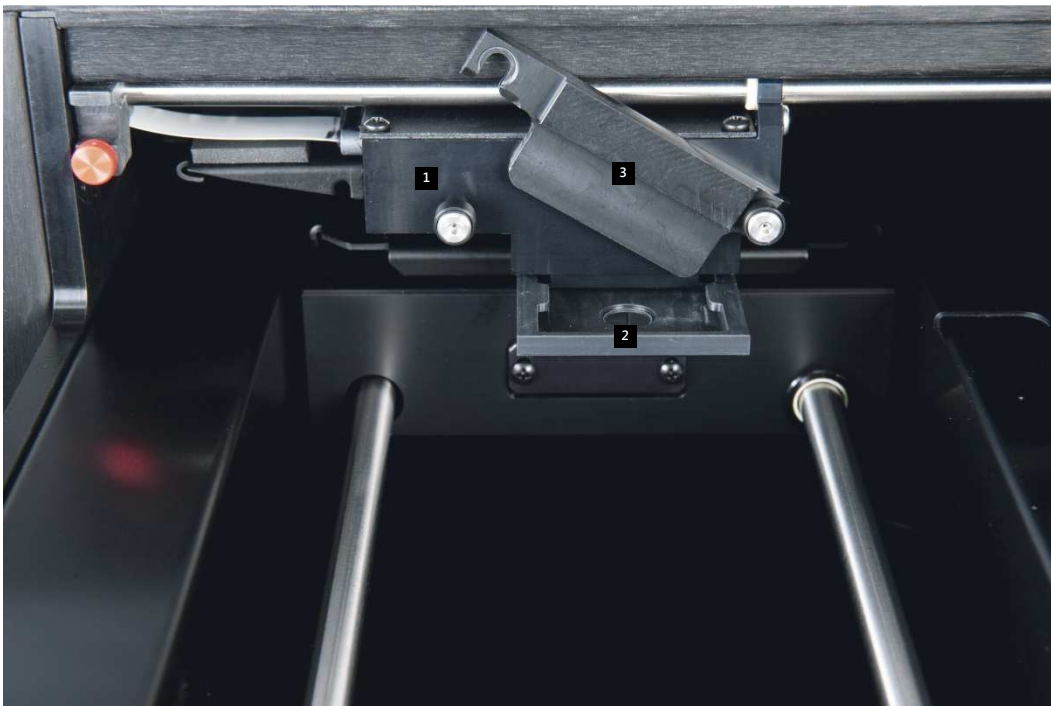
1 Optical sensor

3.5 Optical head

The optical head measures the chemiluminescence of each microplate well. The optical head has an optical mask and an optical mask retainer. The optical mask isolates one microplate well from the other microplate wells so that the DML 3000

can measure only that one microplate well. The optical mask retainer maintains the position of the optical mask.

A close-up view of the optical head:



1 Optical head

3 Optical mask retainer

2 Optical mask

3.6 Plate carrier

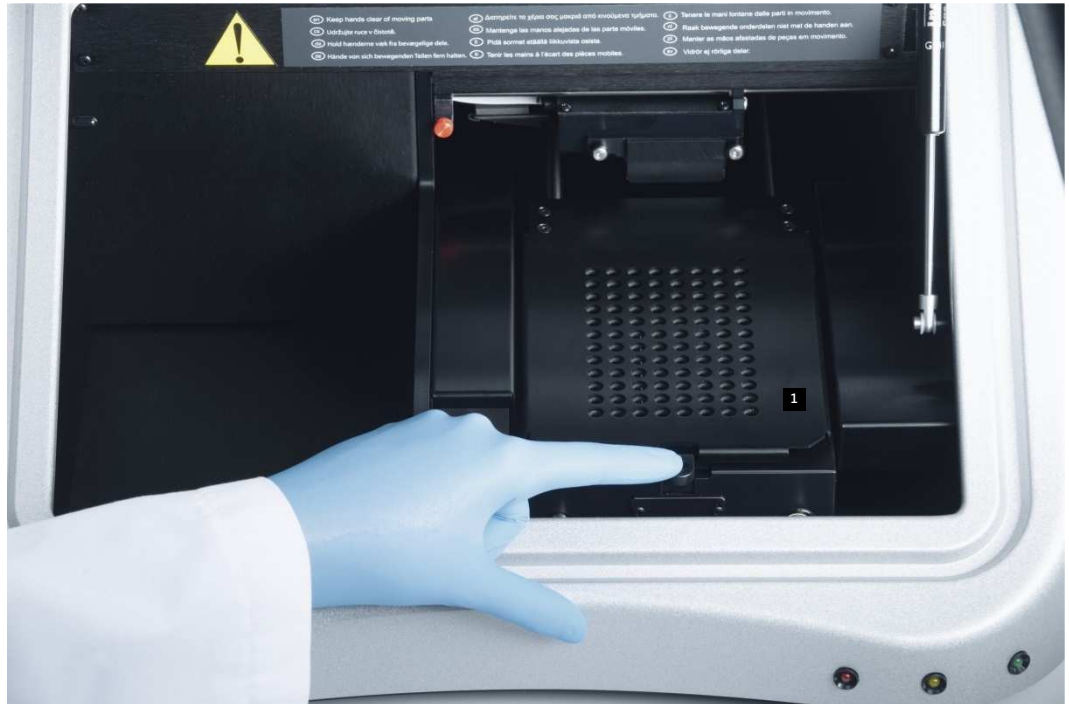
When a 96-well microplate is placed in the DML 3000 for measurement, the plate carrier keeps the microplate positioned securely against the plate mask. The spring-loaded base of the plate carrier pushes the microplate up into the plate mask for a tight fit. Once the microplate is placed inside the plate carrier and the plate mask is closed, the springs provide a light upward pressure to secure the microplate in place.

The A1 corner is located in the back-right location. The A1 label acts as a visual aid to help properly position the microplate.

3.7 Plate mask

The plate mask is a metal cover with 96 holes aligned to the wells of a microplate. The plate mask is designed to minimize cross-talk between microplate wells.

A view of the opened access door with the plate mask:

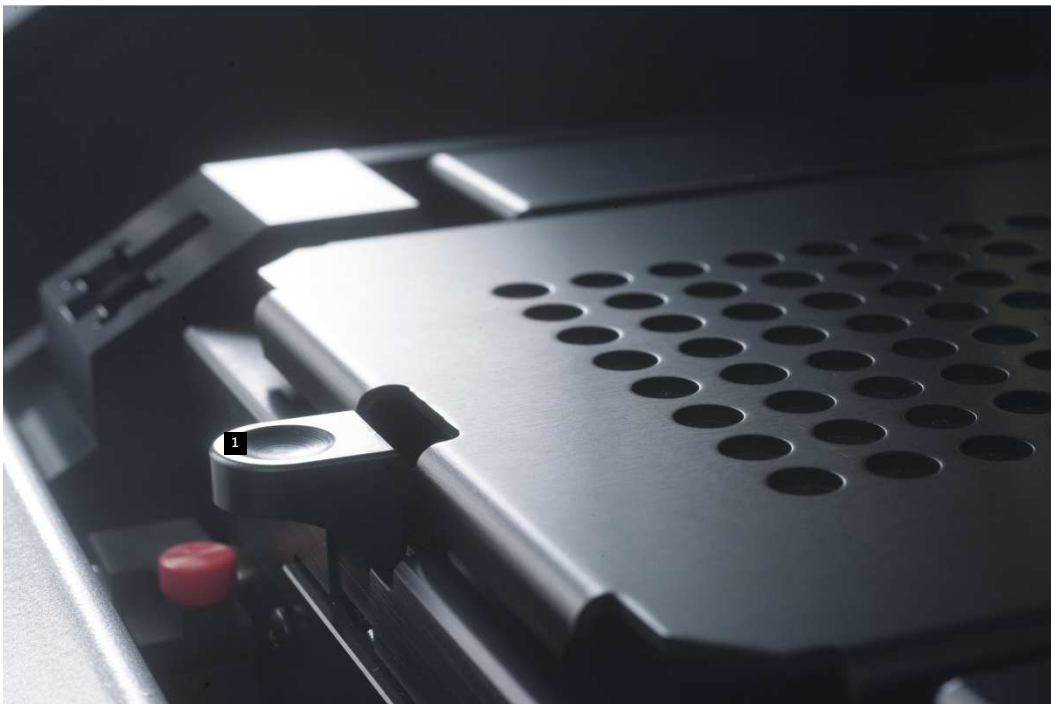


1 Plate mask

3.8 Plate mask release latch

The plate mask release latch is used to open the plate mask, which opens approximately 90 degrees.

View of the plate mask release latch location:



1 Plate mask release latch

3.9 Microplate locator

The back-right corner of the plate carrier has a microplate locator that retracts when the plate mask is open to allow the microplate to be placed in the plate carrier. When

the plate mask is closed, the microplate locator aligns the microplate properly in the X-axis and Y-axis.

View of the microplate locator:



1 Microplate locator

2 A1 orienting corner

3.10 Detector

The DML 3000 uses a single PMT to measure chemiluminescence of the microplate wells on a 96-well microplate. It leverages both photon-counting and current-measurement modes to optimize the dynamic range of the DML 3000.

A light detector using a PMT can be characterized by the following parameters:

- Background signal
- Efficiency
- Sensitivity
- Dynamic range
- Linearity
- Spectral response

3.10.1 Background signal

The background signal can be divided in two components:

- A constant (baseline) component
- A statistically variable (noise) component that is different for each individual measurement

The background signal in the photon-counting mode is automatically checked at the start of each microplate measurement. In the current-measurement mode, used at high RLU levels, the background level is subtracted from each reported measurement.

3.10.2 Efficiency

Efficiency is the response (detector output signal) versus the input signal (light intensity). Efficiency is the gradient of RLU versus gradient of light intensity.

3.10.3 Sensitivity

Sensitivity is related to both background signal and efficiency. Sensitivity is directly proportional to efficiency and the background signal is inversely proportional (higher background results in lower sensitivity).

Sensitivity describes the lowest intensity of light that can be detected as different from background. Sensitivity is usually measured using the amount of a luminescent substance the DML 3000 is able to detect and clearly distinguish from background noise.

3.10.4 Dynamic range

Dynamic range is the relationship between the lowest and the highest signal that the detector is able to quantify. The dynamic range for the DML 3000 is 10 to 5×10^6 RLU.

3.10.5 Linearity

Linearity describes the change of output signal, the RLU, related to the change of input signal (i.e., light intensity). The detector is linear if the change of output signal is of the same factor as the input signal change. For example, if light intensity is doubled, the output signal should also double.

3.10.6 Spectral response

Spectral response describes the relationship between the efficiency of the PMT versus the wavelength of light measured. The photomultiplier tube used has a spectral response of 350–650 nm.

3.10.7 Understanding cross-talk

Cross-talk is the amount of light that is measured in one microplate well that is emitted from a neighboring microplate well. In contrast to the parameters of the detector, cross-talk is not a parameter of the detector itself.

Cross-talk is related to the construction of the optical path between the detector and the microplate surface, especially how this path is shielded against detecting light from adjacent specimens. It is very much dependent on the microplate design and material itself and not solely a DML 3000 parameter.

3.11 Transport locks

The transport locks are used to secure the internal components of the DML 3000 when the instrument is being transported.

The DML 3000 is shipped from QIAGEN with the transport locks in the home position. The foam-block insert secures the plate carrier and optical head during transport. The

Functional Description

transport locks are only used for transport when the foam-block insert is not available.

If the transport locks are not in the home position, see “Moving the transport locks to the home position,” page 6-1, for additional instructions.

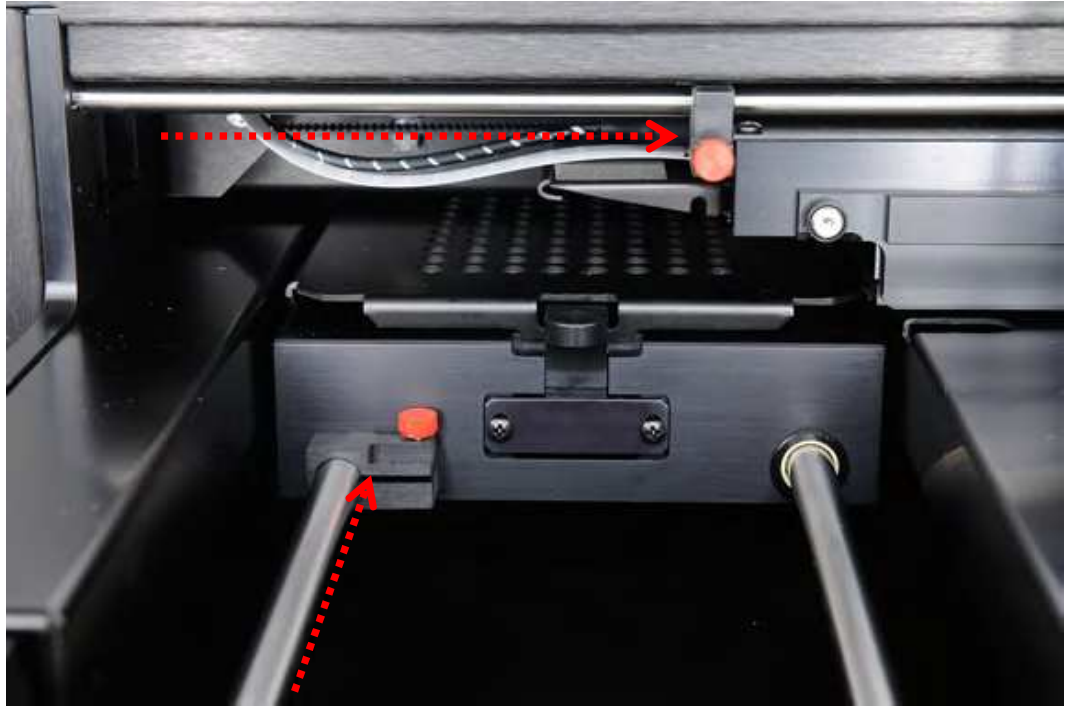
View of transport locks in the home position:



1 Transport locks

The transport locks must be used prior to transporting the DML 3000. See "Securing the DML 3000 using the transport locks," page 6-4, for additional instructions.

View of the transport locks in the secured position and ready for transport:



3.12 Power connection port and power switch

Located at the back-left of the DML 3000, the power connection port is where the power adapter plugs into the DML 3000. The power switch powers the DML 3000 ON and OFF.

View of the power connection and the power switch location:



1 Power connection port

2 Power switch

3.13 Power cord

The power cord connects to the power source at one end and the power adapter at the other. For the best performance of the DML 3000, connect the power cord to a surge protector or an UPS.

View of the power cord:



3.14 Power adapter

The power adapter connects to the DML 3000 power connection port at one end and to the power cord at the other end.

Important: Only use the power adapter provided with the DML 3000. Use of a power adapter other than the one provided with the DML 3000 voids the warranty.

View of the power adapter:



3.15 USB-to-Serial converter

The USB-to-Serial converter is an external expansion COM port module that converts a USB port on the HC2 System PC to two 9-pin serial COM ports for serial connectivity. A USB converter will need to be used if a Rapid Capture® System (RCS) or laboratory information system (LIS) is connected to the same HC2 System PC as


the DML 3000. The USB-to-Serial converter is optional and supplied with the Personal Computer Country Kit.

View of the USB-to-Serial converter:



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4 Unpacking Procedures

WARNING 	Risk of personal injury Before lifting the DML 3000, position yourself at the back of the DML 3000. The weight distribution of the DML 3000 is heavier at the back than at the front. To prevent injury, bend your knees and lift the DML 3000 slowly to compensate for this weight difference.
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The DML 3000 must be unpacked from its shipping container. Place the box on an even surface. One person should be able to unpack the DML 3000 and lift it from the packing box.

Note: Keep the original shipping bag, box, and foam inserts for future shipping requirements.

1. Cut the tape along the shipping box top to the sides of the box.
2. Open the shipping box flaps.
3. Remove the unpacking instructions.
4. Remove the accessories kit.

Inspect the packaging carefully to make sure all components and accessories are present:

- DML 3000
- Power adapter
- Power cord
- RS-232 cable

If any of these items are missing, contact your local QIAGEN representative or QIAGEN Technical Services.

5. Place your hands under the back of the DML 3000.

Unpacking Procedures

6. Bend your knees and lift the DML 3000 and packing foam out of the box.

Example of removing the DML 3000 from the shipping box:



7. Set the DML 3000 on a level surface.
8. Remove the packing foam from either side of the DML 3000.

View of the packing foam removed from around the DML 3000:



View of the DML 3000 in plastic shipping bag:

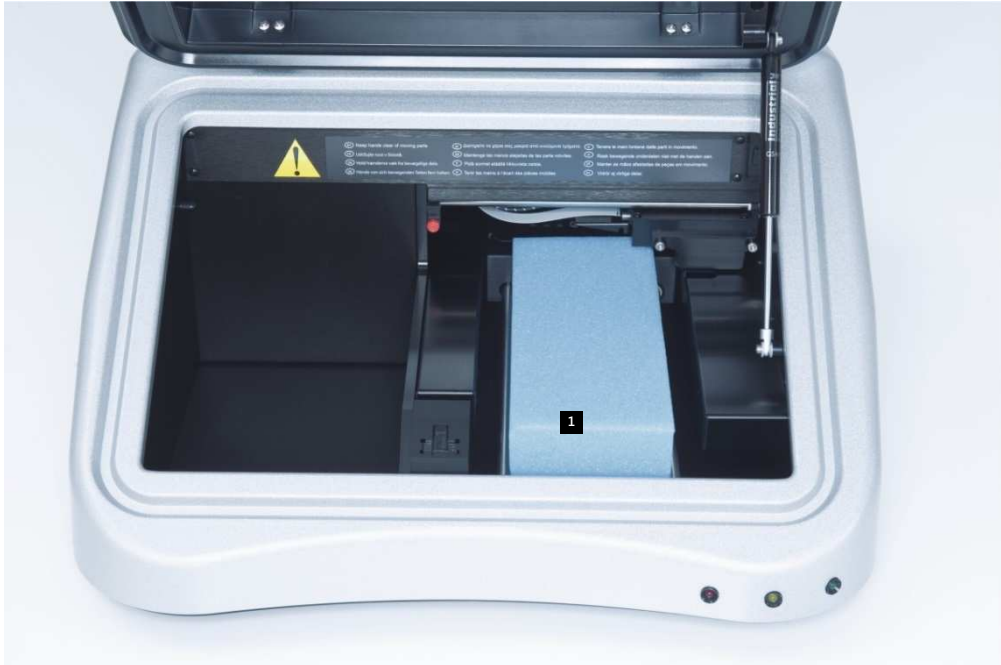


9. Remove the tape on the plastic shipping bag.
10. Remove the DML 3000 from the plastic shipping bag, discard the 2 desiccant bags in the plastic shipping bag, and place the plastic shipping bag into the shipping box.

11. Open the DML 3000 access door.

Locate the foam-block insert on the right side of the DML 3000.

View of foam-block insert in DML 3000:



- 1** Foam-block insert

12. Remove the foam-block insert from the DML 3000, and place it in the shipping box.
13. Make sure that the transport locks are in the home position. See "Transport locks," page 3-13, for additional information.
14. Store the box, plastic bag, and foam-block insert for later use.

5 Installation

The installation of the DML 3000 must adhere to the space and positioning requirements in the following table.

Requirement	Specification
Space for the instrument, including the HC2 System PC, keyboard, and printer	Approximately 153 cm (60 in) wide, 64 cm (2 in) deep, and 64 cm (25 in) high
Clearance behind the DML 3000 required to allow for adequate heat dissipation and accessibility to the power button.	A minimum of 20 cm (8 in) clearance. Place the DML 3000 so that the power cord can be easily unplugged from the rear panel.
Weight on top of DML 3000	No weight is allowed on top of the DML 3000.

Place the instrument on a firmly secured benchtop. Locate it away from other vibration-sensitive instruments, such as an analytical balance.

Place the instrument on a level, stable surface near a grounded electrical outlet. Allow at least 7.5 cm (3 in.) of clearance on all sides of the instrument for proper ventilation. While operating, make sure that the DML 3000 platform does not touch other objects.

For power requirements and technical data, see "Appendix A," page A-1

The DML 3000 type plate is located on the right side of the back panel next to the power switch. The type plate contains the DML 3000 serial number which is required to set up the DML 3000 in the *digene* HC2 System Software.

5.1 Connecting the components

1. Locate the following components:
 - Power adapter
 - Power cord
 - RS-232 cable
2. Plug the power adapter into the power connection port.

Note: The power connection port is located on the right side of the back panel.

Important: Only use the power adapter provided with the DML 3000. Use of a power adapter other than the one provided with the DML 3000 voids the warranty.

A close-up view of power connection port:



3. Plug the power cord into the power adapter, and then plug the power cord into a grounded power source.

4. Plug the RS-232 cable into the RS-232 port on the back of the DML 3000. Tighten the lock screws.

A close-up view of a RS-232 port on the DML 3000:



5. Plug the other end of the RS-232 cable into the serial port of the HC2 System PC, and tighten the lock screws.

Notes:

- Refer to digene *HC2 System Software User Manual* for the correct COM port to use with the HC2 System PC.
- If a RCS or LIS is used on the same computer as the DML 3000, then a USB-to-serial converter will be required. The USB-to-Serial converter is supplied with the Personal Computer Country Kit. Refer to digene *HC2 System Software User Manual* for the correct COM port to use and setting up the connections.

Example of the DML 3000 with the HC2 System PC:



Diagram of connecting a DML 3000 with a RCS:

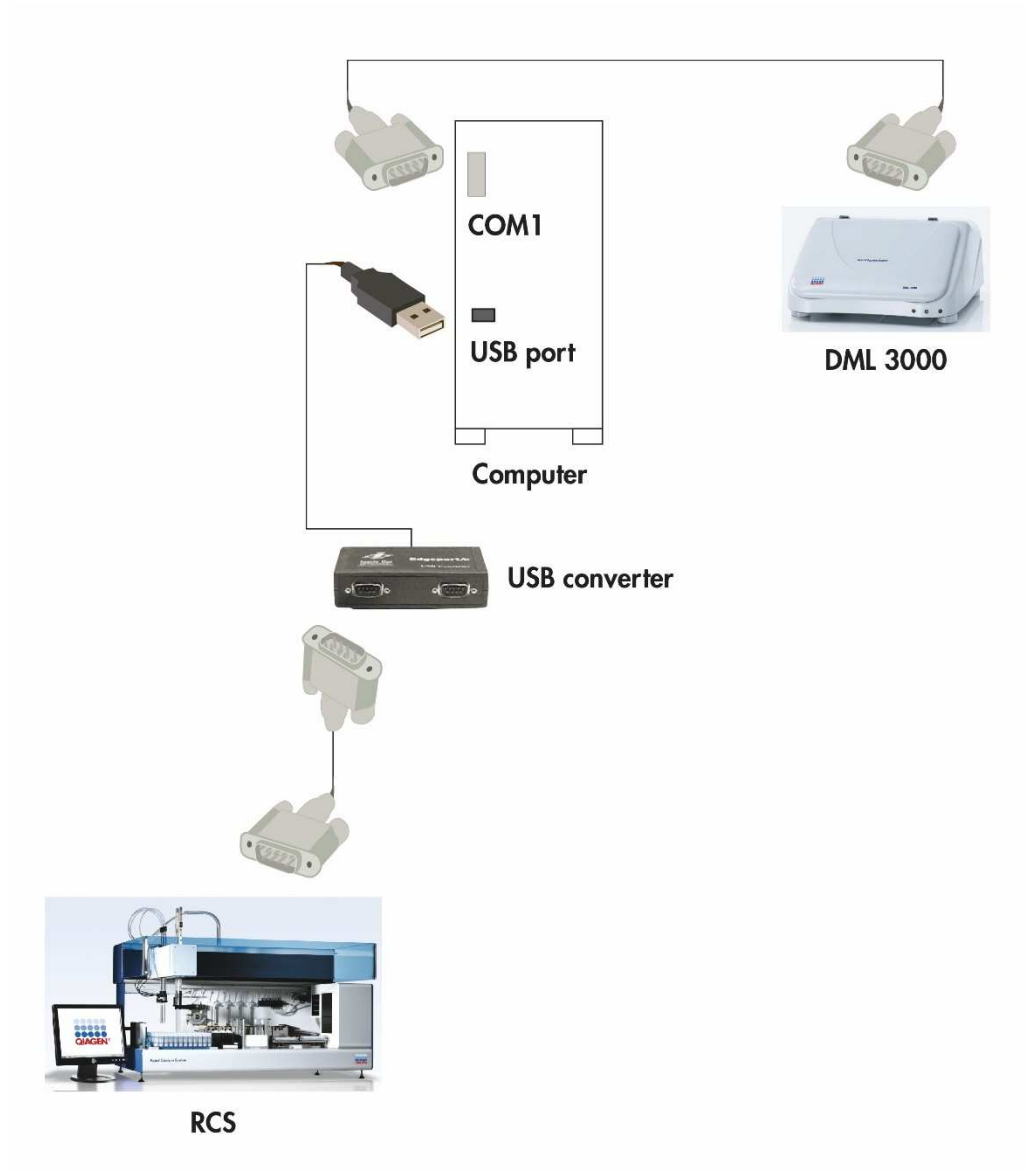


Diagram of connecting a DML 3000 with a LIS:

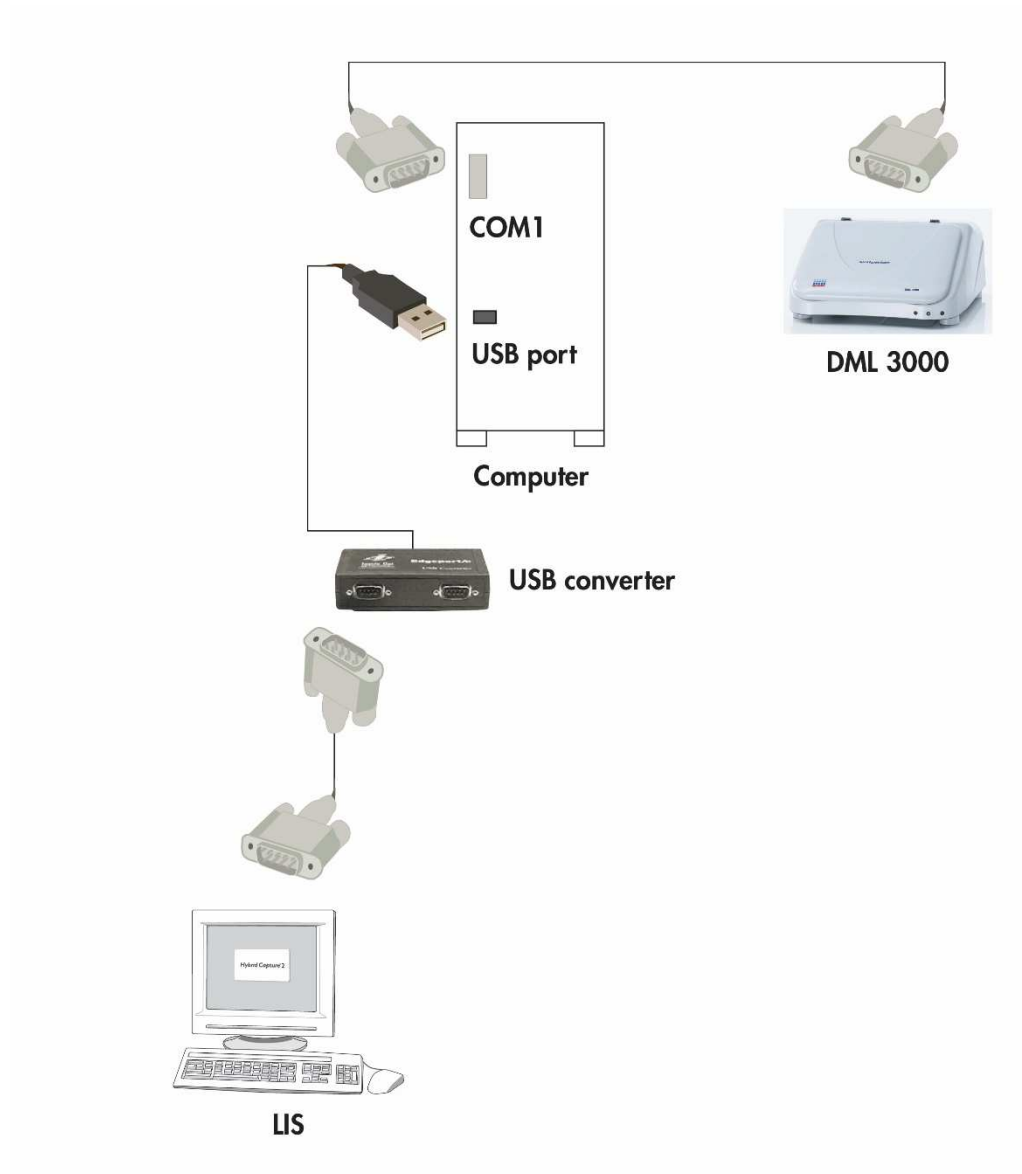
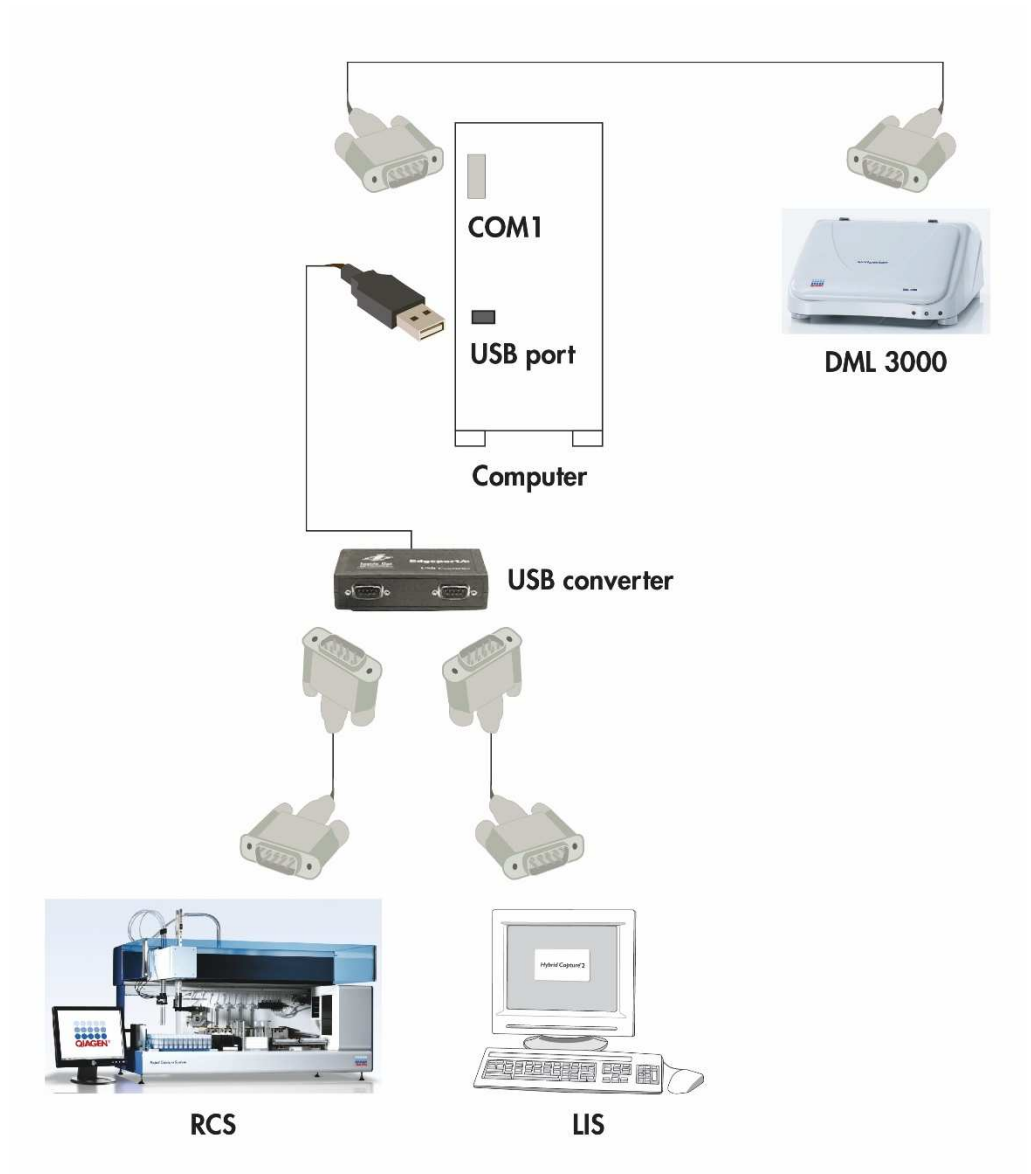


Diagram of connecting a DML 3000 with a RCS and a LIS:



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6 General Operation

The DML 3000 measures light in the visible spectrum (300–650 nm) and measures chemiluminescence from opaque microplates. It is optimally designed for the measurement of glow-type luminescence.

To measure a microplate using the *digene* HC2 System Software, the following is required:

- The DML 3000 is initialized and has established communication with the HC2 System PC.
- A plate layout exists in the *digene* HC2 System Software indicating the microplate wells to be measured. Refer to *digene HC2 System Software User Manual* for additional information.
- The microplate to be measured has been inserted into the DML 3000.
- A mechanical test has been performed.

6.1 Moving the transport locks to the home position

The transport locks must be located in the home position to operate the DML 3000. Use this procedure to move into the transport locks to the home position.

1. Open the access door.
2. Loosen the red thumb screws of both transport locks.
3. Slide the transport lock on the optical head guide rail all the way to the left and tighten the thumb screw.

- Slide the transport lock on the left guide rail to the front of the DML 3000 and tighten the thumb screw.

View of the transport locks in the home position:



6.2 Placing a microplate in the DML 3000

- Open the access door.
- Press the plate mask release latch to lift the plate mask.

CAUTION



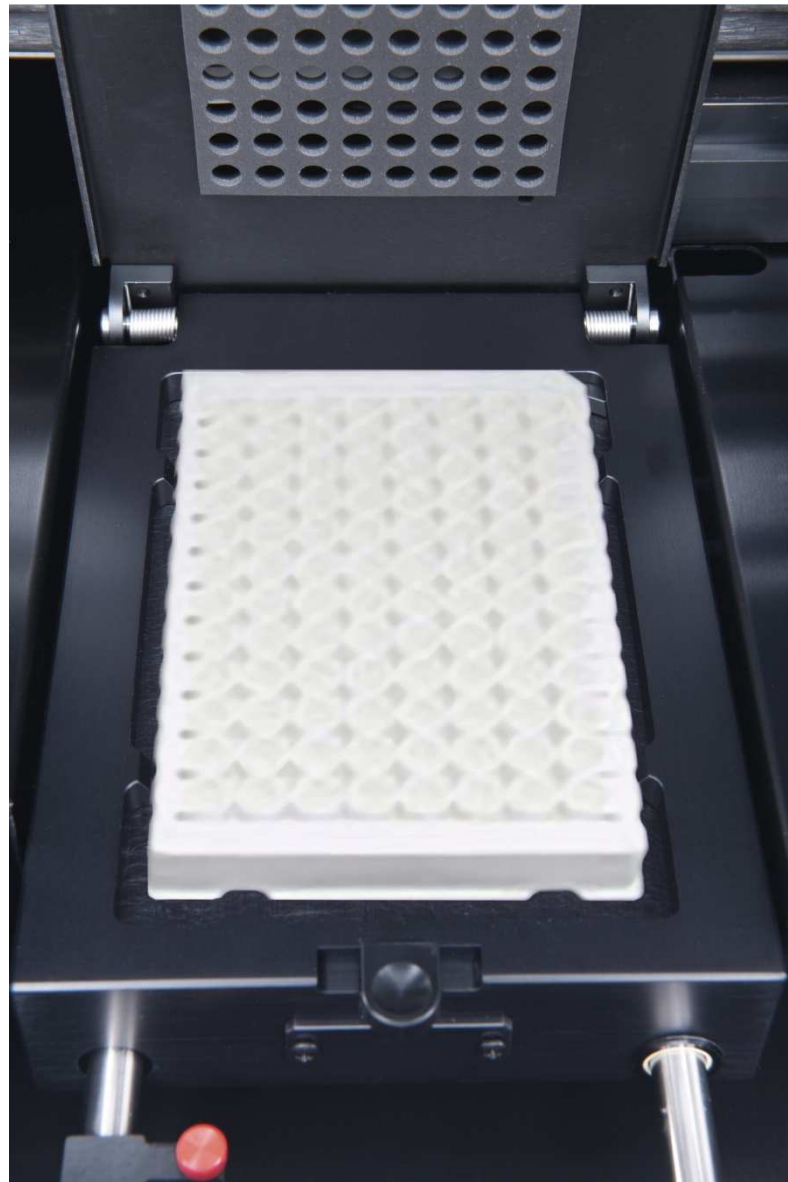
Damage to the instrument

Insert the microplate in the DML 3000 so there is no interference from the microplate locator. If necessary, lift the plate mask 90 degrees to make sure there is no interference.

3. Insert the microplate with the A1 position, which has a notched corner, in the right-rear corner of the plate carrier.


The microplate locator must retract, and the microplate must be flush against the plate carrier. Make sure the microplate is not resting on top of the microplate locator.

Example of the microplate in the plate carrier:



4. Close the plate mask.

5. Visually make sure that the holes of the plate mask align with the microplate wells.

<p>WARNING</p> 	<p>Risk of inaccurate test results</p> <p>The access door must be completely closed during microplate measurement to prevent ambient light from entering the DML 3000.</p> <p>Ambient light could impact test results.</p>
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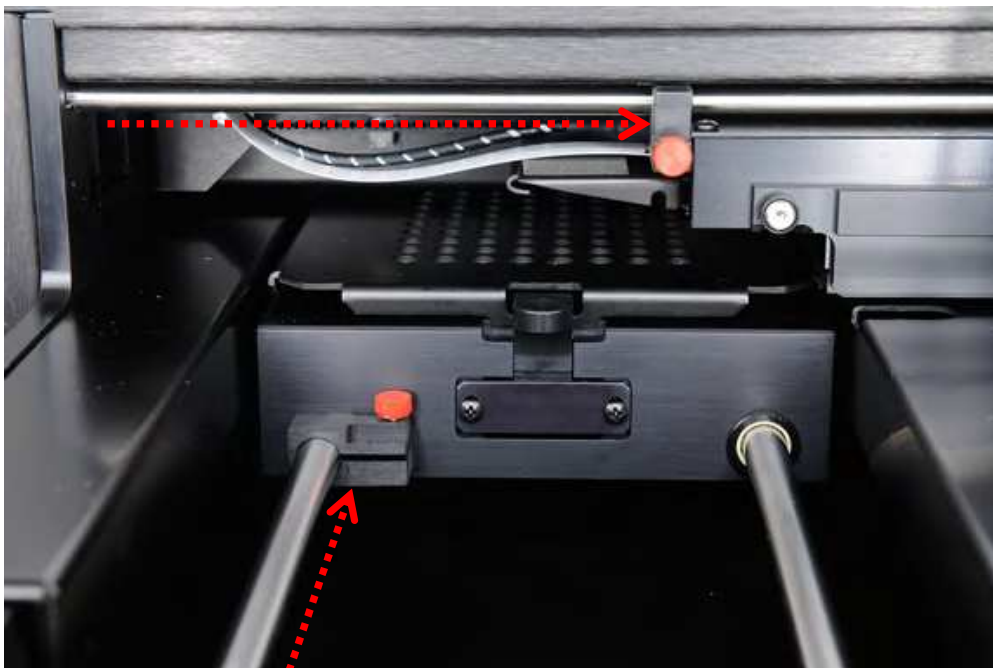
6. Close the access door.

6.3 Securing the DML 3000 using the transport locks

Use the transport locks to secure the internal components of the DML 3000 during transport.

1. Loosen the red thumb screws of both transport locks.
2. Slide the transport lock on the optical head guide rail all the way to the right, and tighten the thumb screw.
3. Slide the transport lock on the left guide rail to the back of the DML 3000, and tighten the thumb screw.

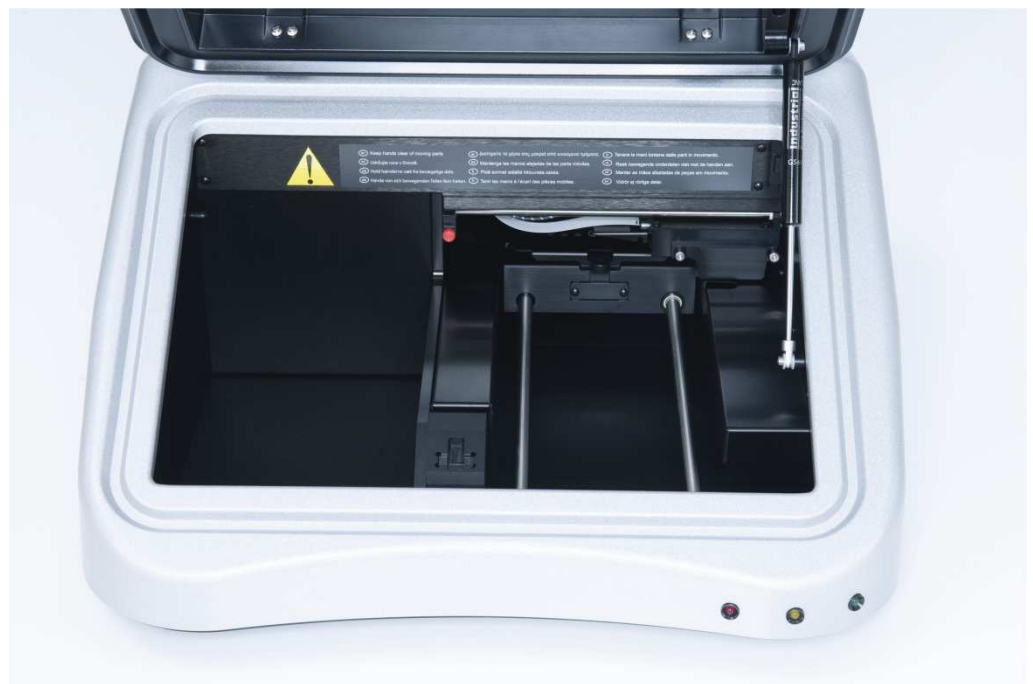
View of the transport locks in the secured position:



6.4 Transporting the DML 3000

1. Exit the *digene* HC2 System Software.
2. Power OFF the HC2 System PC.
3. Power OFF the DML 3000.
4. Disconnect all the cables connected to the DML 3000.
5. Decontaminate the DML 3000. See "Decontaminating the DML 3000," page 7-9, for additional instructions.
6. Open the access door.
7. Gently push the plate carrier to the back of the DML 3000.

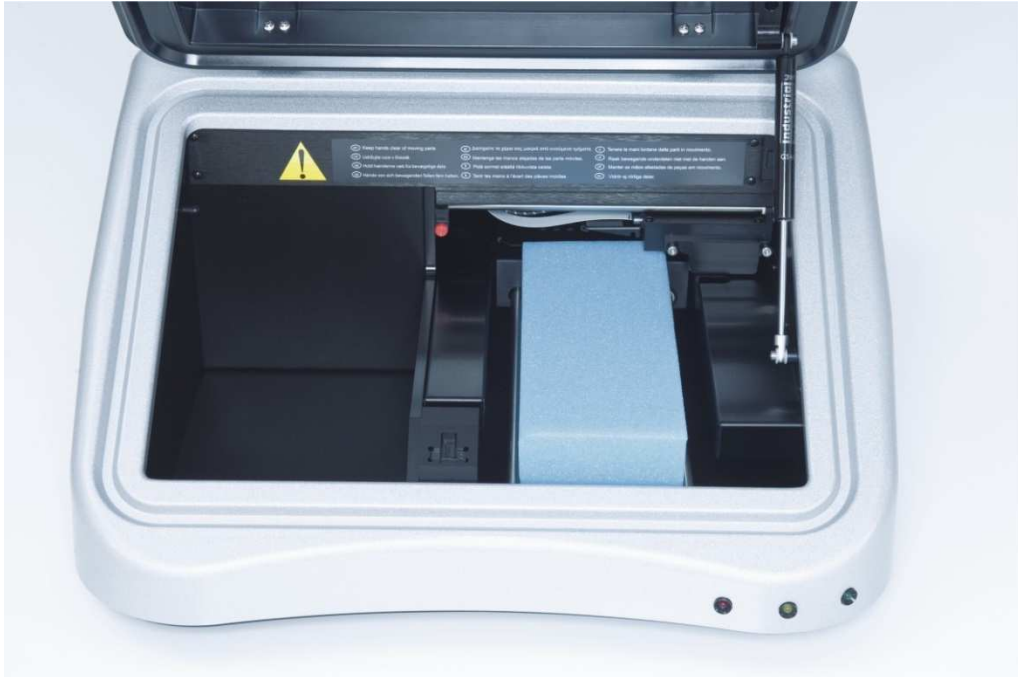
View of the plate carrier pushed to the back of the DML 3000:



8. Place the foam-block insert into the space between the plate carrier guide rails. If a foam-block insert is not available, use the transport locks to secure the internal

components of the DML 3000 during transport. See “Securing the DML 3000 using the transport locks,” page 6-4, for additional instructions.

View of the foam-block insert in the DML 3000:

**CAUTION****Damage to the instrument**

If the internal components of the DML 3000 are not secured, severe damage to the DML 3000 will result and the warranty will be voided.

9. Once the internal components are secure, close the access door.
10. Place the DML 3000 in the plastic shipping bag.
11. Place the outside foam box inserts on the two sides of the DML 3000.

12. Place the DML 3000 in the original cardboard shipping box.

Example of placing the DML 3000 in the shipping box:



13. Place the RS-232 cable, power adapter, and power cord in the shipping box.

Note: Do place the USB-to-Serial connector in the shipping box.


14. Tape the box securely.

The DML 3000 is ready for transport.

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7 Maintenance

The DML 3000 requires regular maintenance, as described in this section. Disconnect the DML 3000 from the power source before performing any maintenance procedure.


<p>WARNING</p> 	<p>Risk of inaccurate test results</p> <p>Failure to properly maintain the DML 3000 may cause high background, a mechanical error, and/or irretrievable data loss. Make sure to perform the required maintenance procedures.</p>
---	---

7.1 Cleaning the DML 3000

The following tools and supplies are needed to clean the DML 3000:

- Latex or nitrile powder-free gloves
- 70% isopropyl alcohol
- Deionized or distilled water
- Foam-tipped applicators
- Low-lint paper towels
- 0.5% bleach (sodium hypochlorite) solution (0.5% NaOCl)

Note: Industrial bleach contains 10% NaOCl while household bleach contains approximately 5% NaOCl. When using industrial bleach, prepare a 20:1 mixture of water to bleach. When using household bleach, prepare a 10:1 mixture of water to bleach. The final concentration should be 0.5%.

<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>Do not use solvents or abrasive cleaners to clean the DML 3000.</p>
---	---

7.1.1 Cleaning the exterior of the DML 3000


At least once per week, wipe the exterior of the DML 3000 with a low-lint paper towel moistened with 70% isopropyl alcohol or 0.5% bleach solution. If a 0.5% bleach solution is used, follow by wiping with a low-lint paper towel moistened with deionized or distilled water.

7.1.2 Cleaning the interior of the DML 3000

Once per month, clean all interior surfaces using a low-lint paper towel moistened with 70% isopropyl alcohol as described below. If necessary, use a foam-tipped

applicator or cotton swab wrapped in a low-lint paper towel to get into hard-to-reach areas.

If liquid has spilled inside the DML 3000 or liquid is visible on the plate mask or the underside of the plate mask, wipe up the excess liquid with a low-lint paper towel, and clean the interior of the instrument as described below.

<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>If the DML 3000 is powered ON, the optical head must remain in the home position while the access door is open.</p> <p>Attempting to move the optical head when the DML 3000 is powered ON exposes the optical head to ambient light. Ambient light will damage the optical head.</p>
---	---

1. Power OFF the DML 3000. Disconnect the power supply.

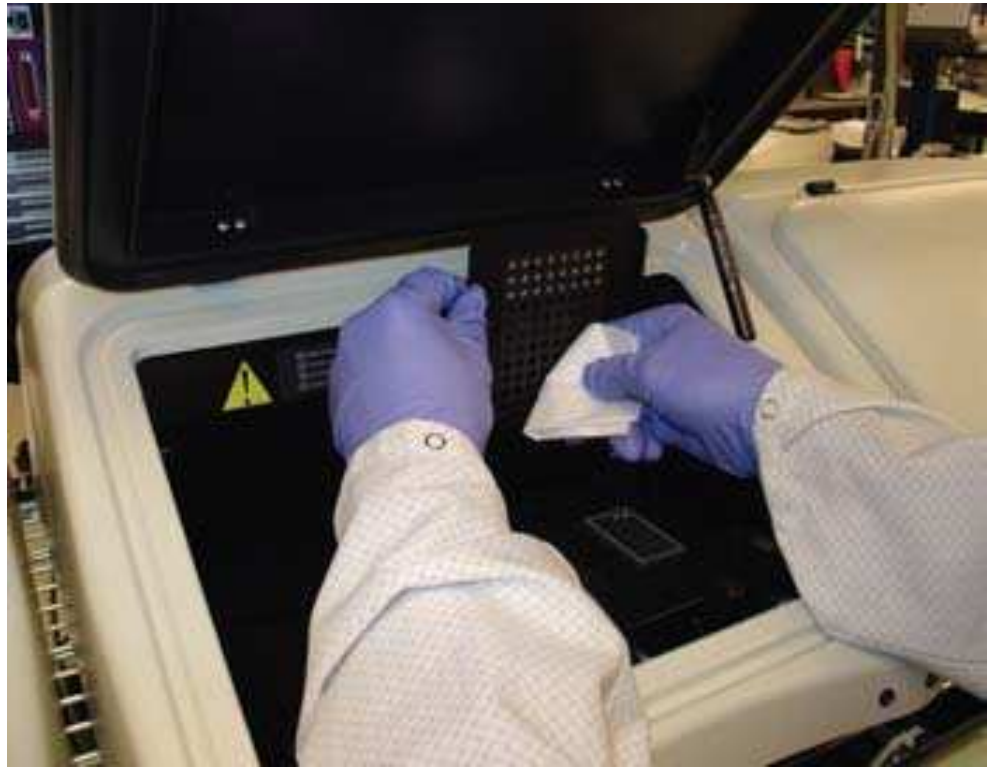
Important: Do not attempt to clean the instrument or move the internal components while the instrument is powered ON.

2. Moisten a low-lint paper towel with 70% isopropyl alcohol, and wipe the top and bottom surfaces of the plate mask and the plate carrier.

Example of wiping the top of the plate mask:

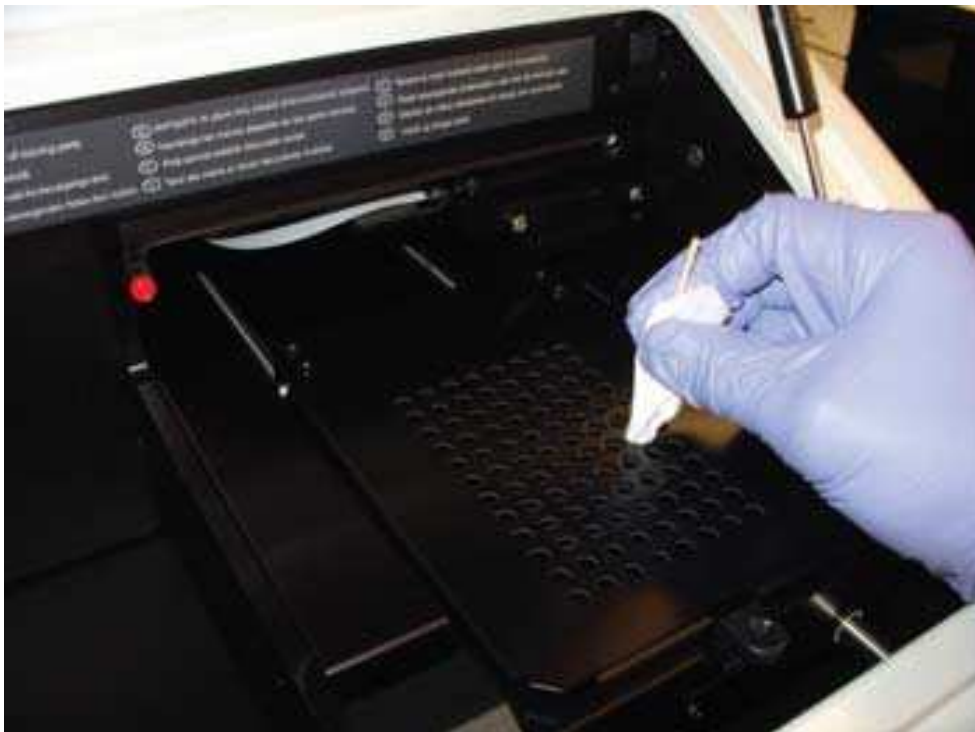


Example of wiping the interior of the plate mask:



3. Clean each opening in the plate mask with a foam-tipped applicator or cotton swab wrapped in a low-lint paper towel moistened with 70% isopropyl alcohol.

Example of cleaning the plate mask openings:



4. Gently push the plate carrier to the back of the DML 3000.

Example of gently pushing the plate carrier:



5. Gently push the optical head from the home position toward the center of the instrument.

Example of the optical head in the home position:

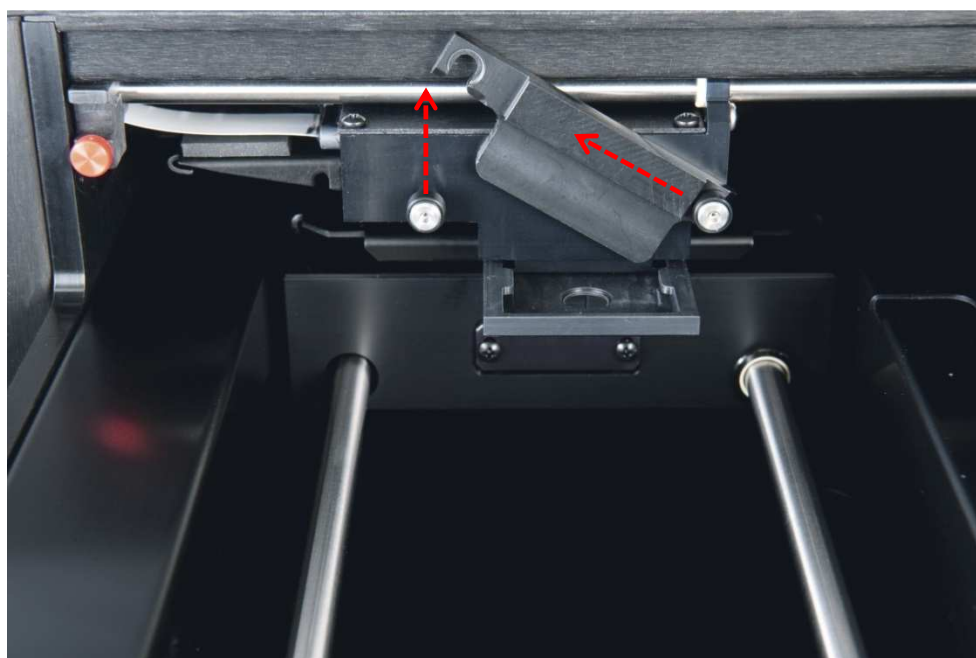



Example of the optical head centered:



6. Push up on the left side of the optical mask retainer to detach it from the left pin, and then pull the optical mask retainer to the left to detach it from the right pin.

Example of removing the optical mask retainer:



<p>CAUTION</p> 	<p>Damage to the instrument</p> <p>Do not touch the bottom surface of the optical head while removing the mask.</p>
---	--

7. Place your fingers on both sides of the optical head, grasp the optical mask, and gently pull the optical mask toward you to remove it.

Example of removing the optical mask:



8. Clean the optical mask and optical mask retainer with a low-lint paper towel moistened with 70% isopropyl alcohol.

Notes:

- If heavy reagent residue is present, the optical mask and optical mask retainer may be soaked for 30 minutes in 70% isopropyl alcohol to dissolve the reagent residue.
 - Some abrasion marks may be on the underside of the optical mask. This is normal. The optical mask is lightly spring loaded and contacts the plate mask and black metal shelf during normal operation.
9. Rinse the optical mask and optical mask retainer with deionized or distilled water.
 10. Allow the optical mask and optical mask retainer to air dry completely before returning to the instrument.

11. Once dry, align the optical mask with the optical head and gently guide the optical mask into the optical head.

A light click will be heard when the optical mask is correctly positioned in the optical head.
12. Once dry, position the optical mask retainer just above the pins on the optical head. Push the retainer to the right to snap the optical mask retainer securely to the right pin of the optical head. Then push down on the left side of the optical mask retainer to snap it onto the left pin.
13. Moisten a low-lint paper towel with 70% isopropyl alcohol, and thoroughly wipe the black metal shelf to the right of the centered optical head. Allow the black metal shelf to air dry completely.
14. Moisten a low-lint paper towel with 70% isopropyl alcohol, and wipe the two steel guide rails and the interior floor. Allow the guide rails and the floor to air dry completely.
15. Moisten a low-lint paper towel with 70% isopropyl alcohol, and wipe the inside of the access door and all other visible interior surfaces not previously cleaned. Allow to air dry completely.
16. Gently push the optical head all the way to the right to return the optical head to the home position.

Failure to move the optical head to the home position will not harm the instrument, but will cause a loud grinding noise upon powering ON the instrument. The optical head will move to the home position upon powering ON the instrument.
17. Connect the power supply.

The instrument may now be powered ON.

7.2 Decontaminating the DML 3000

To decontaminate the DML 3000, clean the interior of the instrument. See "Cleaning the interior of the DML 3000," page 7-1, for additional instructions. Once the cleaning is complete, wait at least 10 minutes before wiping the interior of the instrument with a low-lint paper towel moistened with deionized or distilled water.

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8 Troubleshooting

Use this section for error handling and troubleshooting. Also refer to digene *HC2 System Software User Manual* for additional information. If recommended steps do not resolve the problem, contact QIAGEN Technical Services for assistance.

8.1 DML 3000 is not responding

Possible causes:

- Miscommunication between the HC2 System PC and the DML 3000
 - A faulty cable connection between the HC2 System PC and the DML 3000
 - Use of an incorrect serial port
 - The software setting for "Instrument Type" is incorrect
1. Click "OK" in the dialog box or press "Enter" on the keyboard.
 2. Power OFF the DML 3000.
 3. Check all the cable connections by disconnecting and reconnecting the cables. Make sure the correct COM port is used for the connections. Refer to digene *HC2 System Software User Manual* for additional information.
 4. Check the serial cabling from the DML 3000 to the computer and make sure the connection is tight.
 5. Correct the "Instrument Type" setting in the *digene HC2 System Software*. Refer to digene *HC2 System Software User Manual* for additional information.
 6. Power ON the DML 3000.

8.2 "Communications Failed" message

Possible causes:

- A faulty cable connection
 - The transport locks are not positioned correctly
1. Power OFF the DML 3000.
 2. Check all the cable connections by disconnecting and reconnecting the cables.
 3. Make sure that both transport locks are not in the transport positions. See "Transport locks," page 3-13, for additional information.
 4. Power ON the DML 3000.
 5. Make sure the green LED status light is lit.

8.3 “Door is Open” message

This error occurs when the access door is open. Close the access door and restart the measurement of the microplate.

8.4 “Erratic Results” message

Possible causes:

- The DML 3000 is powered ON but has not warmed up
 - High background condition
1. If the DML 3000 is not powered ON at all times, allow the DML 3000 to warm up for at least an hour prior to microplate measurement.
 2. Measure the empty microplate mask.

8.5 Rattling noise or “Mechanical Failure” message

This error may be caused by the plate mask not being secure while the microplate is in the DML 3000.

1. Power OFF the DML 3000.
2. Open the access door.
3. Reseat the microplate in the plate carrier.
4. Close the plate mask.
5. Power ON the DML 3000.
6. Click the “Cancel” button.
7. Remeasure the microplate.

8.6 Grinding noise or “Mechanical Failure” message

This error may be caused by the buildup of reagent residue on the plate mask, optical mask, or guide rails. Clean the DML 3000. See “Cleaning the interior of the DML 3000,” page 7-1, for additional instructions.

8.7 “Background too high, measurement cancelled” message

This error may be caused by the presence of fluorescing contamination, causing the background to be out of range. Clean the DML 3000. See “Cleaning the interior of the DML 3000,” page 7-1, for additional instructions.

Appendix A Technical Data

For power and operating environment requirements for the HC2 System PC and printer, refer to the documentation provided by the manufacturer.

Physical characteristics

Characteristic	Parameter
Dimensions (h x w x d))	26.1 x 49.3 x 51.0 cm (10.3 x 19.4 x 20.0 in.)
Height of DML 3000 with access door open	51 cm (20 in.)
Weight	10 kg (22 lbs)

Operating Conditions

Condition	Parameter
Power requirements (Power Adapter)	100–240 V AC, 50–60 Hz, 1.5A
Power Requirements (DML 3000)	24 Vdc, 48W
Main supply voltage fluctuations	Voltage fluctuations are not to exceed 10% of the nominal supply voltage
Line frequency variation	± 3 Hz
Air temperature	15–30°C (59–86°F)
Relative humidity	10 to 85% (non-condensing)
Pollution degree	2
Altitude	Up to 2000 m (6500 ft)
Place of operation	For indoor use only

Transport conditions

Condition	Parameter
Air temperature	-20°C to 60°C (-4°F to 140°F) in manufacturer's package

Storage conditions

Condition	Parameter
Air temperature	-20 to 40°C (-4 to 104°F) in manufacturer's package

Appendix B DML 3000 Maintenance Log

Use this log to record routine maintenance of the DML 3000 according to your laboratory's policies and procedures.

As needed and weekly maintenance of DML 3000

As Needed	Initial/Date	Initial/Date	Initial/Date	Initial/Date	Initial/Date	Initial/Date
Wipe down the plate carrier and plate mask						
Archive the data						
Weekly						
Wipe down the exterior of the instrument						

Monthly maintenance of DML 3000

Monthly	Initial/Date	Initial/Date	Initial/Date	Initial/Date	Initial/Date	Initial/Date
Clean the plate mask, plate mask openings, and the plate carrier						
Clean the optical mask and optical mask retainer						
Clean the black metal shelf						
Clean the guide rails and the remaining interior surfaces of the instrument						

Appendix C Waste Electrical and Electronic Equipment (WEEE)

This section provides information about disposal of waste electrical and electronic equipment by users.

The crossed-out wheeled bin symbol (see below) indicates that this product must not be disposed of with other waste; it must be taken to an approved treatment facility or to a designated collection point for recycling, according to local laws and regulations.

The separate collection and recycling of waste electronic equipment at the time of disposal helps to conserve natural resources and ensures that the product is recycled in a manner that protects human health and the environment.



Recycling can be provided by QIAGEN upon request at additional cost. In the European Union, in accordance with the specific WEEE recycling requirements and where a replacement product is being supplied by QIAGEN, free recycling of its WEEE-marked electronic equipment is provided.

To recycle electronic equipment, contact your local QIAGEN sales office for the required return form. Once the form is submitted, you will be contacted by QIAGEN either to request follow-up information for scheduling collection of the electronic waste or to provide you with an individual quote.

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Appendix D FCC Declaration

The "United States Federal Communications Commission" (USFCC) (in 47 CFR 15. 105) declared that the users of this product must be informed of the following facts and circumstances.

This device complies with part 15 of the FCC: Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-0003.

The following statement applies to the products covered in this manual, unless otherwise specified herein. The statement for other products will appear in the accompanying documentation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules and meets all requirements of the Canadian Interference-Causing Equipment Standard ICES-003 for digital apparatus. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected

Consult the dealer or an experienced radio or television technician for help.

QIAGEN is not responsible for any radio television interference caused by unauthorized modifications of this equipment or the substitution or attachment of connection cables and equipment other than those specified by QIAGEN. The correction of interference caused by such unauthorized modification, substitution, or attachment will be the responsibility of the user.

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Index

Access door, 3-4

- Height when open, A-1
- Warning, 6-4

Caution symbol, 2-1**Cross-talk, 3-13****Detector, 3-12**

- Background signal, 3-12
- Dynamic range, 3-12
- Efficiency, 3-12
- Linearity, 3-13
- Sensitivity, 3-12
- Spectral response, 3-13

DML 3000

- Cleaning the, 7-1
- Cleaning the exterior of the, 7-1
- Cleaning the interior of the, 7-1
- Decontaminating the, 7-9
- Dimensions, A-1
- Grinding noise, 8-2
- Intended use of the, 1-1
- Maintenance, B-1
- Performance specifications, 3-1
- Placing a microplate in the, 6-2
- Rattling noise, 8-2
- Setting up the, 5-1
- Storing the, A-2
- Transporting the, 6-5, A-1
- Unpacking the, 4-1
- Unresponsive, 8-1
- Weight, A-1

Electrical safety, 2-3**FCC declaration, D-1****Gas actuator lift arm, 3-5****Installation**

- Requirements, 1-2

LED status lights, 3-3**Maintenance**

- Log, B-1
- Requirements, 1-2

Mechanical hazards

- Caution, 2-4

Message

- "Background too high, measurement cancelled", 8-2
- "Communications Failed", 8-1
- "Door is Open", 8-2
- "Erratic Results", 8-2
- "Mechanical Failure", 8-2

Microplate locator

- Caution, 2-2, 6-2

Operating conditions, A-1**Operation**

- Requirements, 1-2

Optical head, 3-8

- Mask, 3-8
- Mask retainer, 3-8

Optical sensor, 3-6**Plate carrier, 3-8****Plate mask, 3-9****Plate mask release latch, 3-10****Pollution degree, A-1****Power adapter, 3-18****Power connection port, 3-16****Power cord, 3-17****Power requirement, A-1****Power switch, 3-16****Service**

- Requirements, 1-2

Transport

- Caution, 2-2, 6-6

Transport locks, 3-14**Transportation**

- Requirements, 1-2

USB-to-Serial converter, 3-19**Voltage fluctuations, A-1****Warning symbol, 2-1**

Waste electrical and electronic equipment,
C-1

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